

AI Assistant: Answers grounded in your content, not the model's best guess.

BenchPrep's AI Assistant gives learners real-time support without leaving the course. Stuck on a concept, need a quick explanation, or want extra practice? It's right there in the flow.

The Difference: Every response is generated from your course material, not improvised or hallucinated by a general-purpose model. Your content, your explanations, your accuracy.

For Administrators: You set the rules. Define what the AI can and can't answer, control how it responds, and keep it aligned to your standards. Configured directly, no engineering request required.



+12%

**Higher average
course progress**

(89.5% vs 79.8%)



+9%

**More practice
exams completed**

(12.7 vs 11.7)



+4%

**More time
spent learning**

(78.1 hrs vs 74.8 hrs)



What You Get



Configurable AI Guardrails

Choose how AI responds by defining response boundaries and content sources. Keep answers strictly grounded in your course content or allow broader responses based on your organization's preferences.



Course-Specific Responses

Deliver relevant, context-aware answers based on your learning content —not generic internet searches.



Configurable Experience

Customize the AI Assistant's name, branding, prompts, and appearance to match your organization.



Usage Analytics

Monitor adoption, engagement, learner feedback, and conversation trends through BenchPrep Analytics.

Pricing Models

Annual Platform Fee

AI Assistant is licensed through a fixed annual platform subscription. Pricing is determined during the commercial review based on your BenchPrep subscription and organizational needs. Your subscription includes deployment to unlimited courses, administrative configuration, AI Assistant usage analytics, ongoing product updates, and continued platform support.

Option A: Bring Your Own Key (BYOK)

Use your own OpenAI API key.

No usage fee from BenchPrep

- ✓ Annual Platform Fee
- ✓ Token usage billed by OpenAI

A good fit for organizations that already manage enterprise AI infrastructure with OpenAI.

Option B: BenchPrep-Hosted LLM

BenchPrep manages the LLM infrastructure for you.

Usage Fee

- ✓ Annual Platform Fee
- ✓ Token usage billed by BenchPrep quarterly

A good fit for organizations looking for a fully managed experience.

Free Trial

New customers are eligible for a **one-month free trial** (implementation time excluded).

For customers using the BenchPrep-hosted option:

- Unlimited courses during the trial
- BenchPrep covers up to **\$2,000** in token usage
- Additional usage beyond this amount is billed at the conclusion of the trial

Ready to Introduce AI-Powered Learning?

Connect with your Customer Success Manager to discuss pricing, estimate expected usage, and determine the best AI Assistant deployment model for your organization.